

IL Medicaid: I can't access ABA?

Does your child have Medicaid, a prescription for ABA and you can't find a provider?

Get your child's Medicaid number and file an appeal or complaint with DHS/Medicaid by one of the following options.

- If your child is enrolled on a managed care plan (MCO), request a list of ABA providers in your area from the MCO. If you are unable to find a provider accepting Medicaid patients for ABA in your area, please file an appeal or a complaint.
 - If your child is on Medicaid fee for service and you cannot find an ABA provider in your area accepting Medicaid, please file an appeal or complaint.
1. **Call:** File a complaint, without a formal appeal, about lack of access to a HFS Service call 1-800-843-6154
 2. **In Person:** File an appeal by going to your local [Family Community Resource Center](#) and requesting an appeal form.
 3. **Email:** File an appeal by completing the [appeal form](#) or submitting the "What to say" information to DHS.HSPAappeals@illinois.gov
 4. **Fax:** File an appeal by completing the [appeal form](#) or submitting the "What to say" information by fax to (312) 793-8573

On the appeal form under the section titled, **I am requesting a fair hearing because, choose the other option and write in the reason for the appeal "Medicaid is not providing a credentialed Medicaid provider for the state plan benefit for Applied Behavior Analysis."**

What to say? "(Child's Name) is a Medicaid eligible child diagnosed with autism spectrum disorder (ASD) and born on (birthdate). My child does not have access to the applied behavior analysis (ABA) treatment that has been prescribed by (his/her) physician for the treatment of ASD. I cannot find a provider that accepts Medicaid for this treatment in my area. I am aware my child has access to this treatment under the protections of the EPSDT* federal mandate. My child's Medicaid number is (#). Please contact me so I can get the prescribed treatment started for my child as soon as possible. (Your name, address, email and phone number).

How is it going? Reach out to Marla Root, a parent of a child with ASD, to share you have filed an appeal, complaint or any questions you may have to mrootconsulting@outlook.com (*EPSDT - Early, Periodic, Screening, Diagnostic & Treatment)